

Resource Center

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To be the best at deploying transportation technologies.



Resource Center Mission

To advance the use of transportation technologies through training and technical assistance.



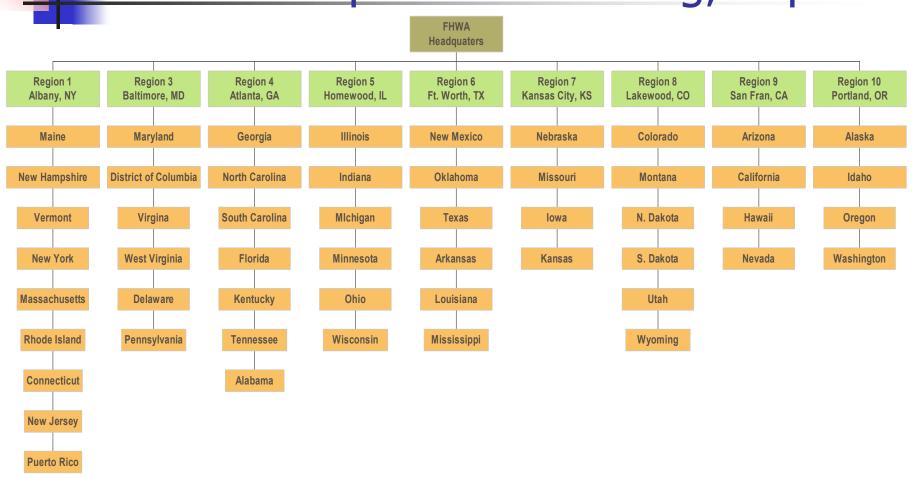
Resource Center

Provides:

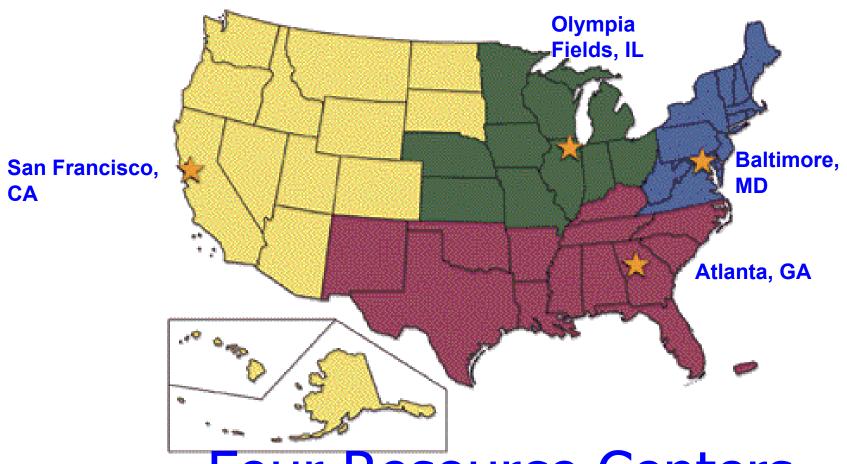
- Technical Assistance,
- Training, and
- Technology Deployment

No Program Authority No Project Approval





Serving our primary customers –



Four Resource Centers – Four Locations

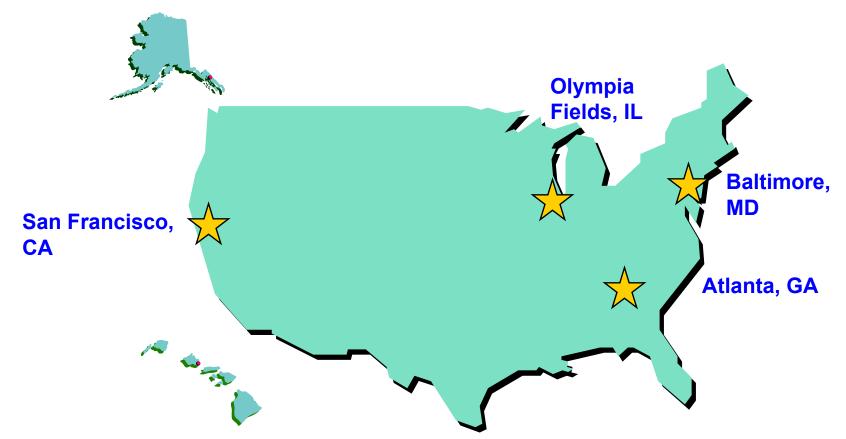


Restructuring Assessment of Customer Service: 2001-02

- 200 focus groups with state DOTs
- 138 listening sessions with FHWA employees
- 422 in-depth interviews with industry leaders

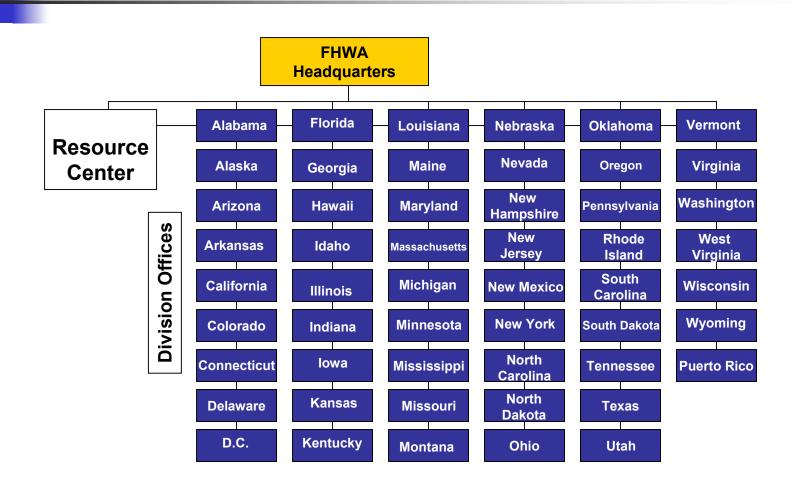
2003:

Serving customers <u>nationwide</u> ---



One Resource Center – Four Locations

FHWA - Now



FHWA Key Processes Resource Center Subprocesses

Program Delivery

Expert assistance

National Policy Leadership

Interagency coordination

Technical **Assistance**

Expert assistance
Training

Technology
Deployment
Technology transfer



FHWA Key Processes Resource Center Subprocesses

- Program Delivery
 - Expert assistance
- National Policy Leadership
 - Interagency coordination

- Technical Assistance
 - Expert assistance
 - Training

- Technology Deployment
 - Technology transfer



Resource Center Functions

- Program Delivery
 - Expert assistance

- National Policy Leadership
 - Interagency coordination

- Technical Assistance
 - Expert assistance
 - Training

- Technology Deployment
 - Technology transfer



- Division Offices
- FHWA Headquarters
- Federal Lands Offices
- Turner Fairbanks HRC
- State DOTs
- Metropolitan Planning Organizations (MPOs)

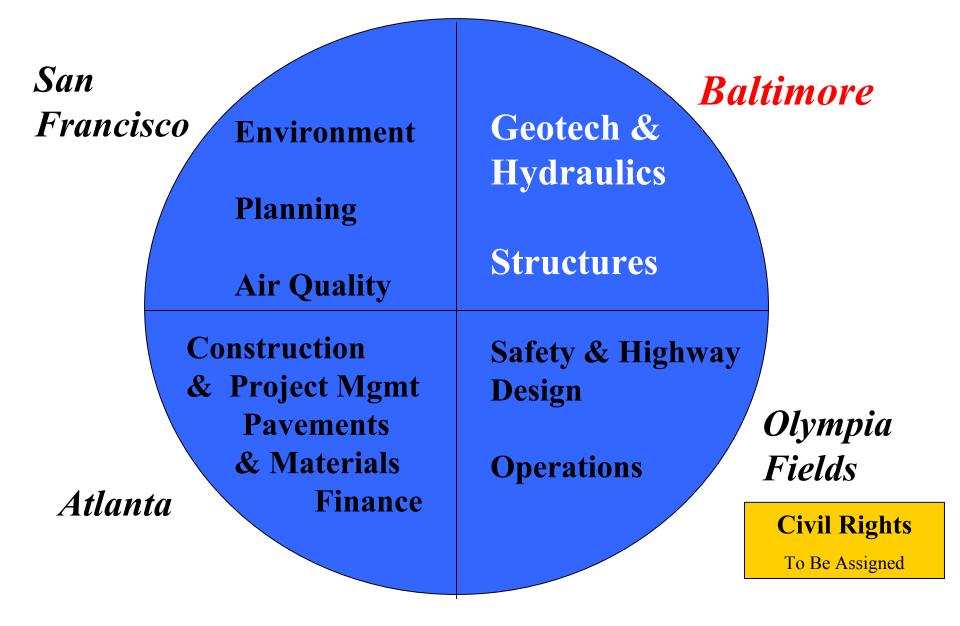
- Federal Agencies
- LTAP Centers
- Local Agencies
- Industry & Associations
- General Public

Technical Service Teams

- Air Quality
- Civil Rights
- Construction & Project Management
- Environment
- Finance
- Geotech & Hydraulics

- Operations
- Pavements & Materials
- Planning
 - Safety & Highway Design
 - Structures

Technical Service Team Groupings



Geotech & Hydraulics Team

- Baltimore

- Geotech engineering
- Soil slopes & embankments

- Bridge scour
- Culvert analysis/design
- Hydraulics & hydrology

Geotech & Hydraulics TeamAvailable Training

- Pile Design & Construction
- Bridge Backwater Basics
- Deep Foundation Design

- Hydrology Overview
- Tidal HydraulicsWorkshop
- Culvert Overview



- Hydraulics Engineers
 - Larry Arneson, CO
 - Dan Ghere, IL
 - Joseph Krolak, MD
 - Cynthia Nurmi, GA

- Geotech Engineers
 - Barry Berkovitz, GA
 - Chris Dumas, MD
 - Sam Mansukhani, IL
 - Silas Nichols, MD
 - Ben Rivers, GA
 - Barry Siel, CO

Structures Team



- Baltimore

- Bridge management/ NBIS
- Structural design
- Complex structures
- Finite element modeling

- Cargo tank issues
- High performance structural materials
- Jointless bridges
- Tunnel ManagementSystem





Available Training

- Bridge Maintenance
- Engineering Concepts for Inspectors
- Composite Bridge Technology
- Finite Element Analysis
- Introduction to Tunneling Engineering



Construction & Project Management Team - Atlanta

- Innovative Contracting expertise
- Incentive Programs
- Design-Build
- A+B Construction

Const & Project Mgmt Team



Available Training

- Contract Administration Core Curriculum Course
- Innovations & Advancements Workshop
- Principles of Writing Highway Construction Specifications
- Value Engineering Workshop
- Highway/Utilities Issues

Const & Project Mgmt Team

Available Training (Continued)

- Quality Assurance
- Use of Critical Path Method (CPM) for Estimating, Scheduling, and Timely Completion
- Design and Implementation of Erosion and Sediment Control

Pavements & Materials Team



- Atlanta

- Materials & QC/QA
- Pavement Smoothness
- AASHTO Design Guide
- Knowledge Building
- LTPP
- Technical Training & Certification (WAQTC)

- Superpave
- HIPERPAV Software for PCCP Analysis
- Pavement Management Systems
- Life Cycle Cost Analysis
- Regional Quality Initiatives

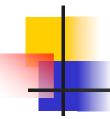
Pavements & Materials Team



Available Training

- Highway Materials Engineering
- Hot-Mix Asphalt Materials, Characteristics and Control
- Portland Cement Concrete Materials
- Pavement Subsurface Drainage Design
- AASHTO Pavement Overlay Design
- Introduction to Mechanistic Design New & Rehabilitated Pavements





- Atlanta

- Financial technique briefings
- AASHTO Audit Liaison

- Accounting & auditing systems management
- Project financing assistance

Pavements & Materials Team



Available Training (Continued)

- Pavement Smoothness: Use of Inertial Profiler Measurements for Construction Quality Control
- Hot-Mix Asphalt Facilities
- Hot-Mix Asphalt Construction
- Hot-Mix Asphalt Pavement Evaluation & Rehabilitation
- Asphalt Pavement Recycling Technologies
- Concrete Pavement Design Details & Construction Practices

Pavements & Materials Team

Available Training (Continued)

- Construction of Portland Cement Concrete Pavements
- Portland Cement Concrete Pavement Evaluation and Rehabilitation
- Pavement Preservation: The Preventive Maintenance Concept
- Pavement Preservation: Selecting Pavements for Preservation
- Analysis of PMS Data for Engineering Applications
- Life-Cycle Cost Analysis

Safety & Highway Design Team - Olympia Fields

- Geometric design
- Safety engineering
- NHTSA liaisons
- Older driver issues
- HSIP
- Pedestrian/bike safety
- Roadside design
- Context sensitive design

- MUTCD 2000
- Work zones
- Red light running
- Safety outreach programs
- Retroreflectivity
- Traffic calming
- Section 402

Operations Team



- Olympia Fields
- ITS program, architecture & rural issues
- Incident management
- Freeway management
- CORSIM
- Emergency preparedness

Environment Team



- San Francisco

- Environmental program
- Biology/water quality
- Biology resources
- Environmental streamlining
- Environmental Justice

- NEPA/404 coordination
- Flexible mitigation techniques
- Section 106
- Section 4(f)
- Endangered Species





- San Francisco

- Intermodal & statewide planning
- NAFTA planning
- Highway finance
- Metropolitan planning

- Environmental justice
- STIPs/TIPs
- Long-Range Plans
- Congestion management





- San Francisco

- Air quality
- Air quality policy issues
- Conformity

- CMAQ program
- AQ modeling
- Clean Air Act provisions

Civil Rights Team



Location to be determined

- Complaint investigation
- Contract compliance
- Americans with Disabilities Act (ADA)
- Title VI
- Garrett A. Morgan initiatives
- Environmental justice
- Disadvantaged Business Enterprises (DBE)

Other Resource Center Staff

Expertise in every location

- Administrative Staff
- Communications/Media
- Information Analysis
- Marketing
- Strategic Planning/Quality Journey
- Technology and Innovation Deployment



Communications/Media

- Media Training
- Reporter relations
- Writing
- Media events
- Outreach
- Effective communication training

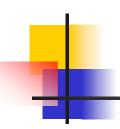
- Presentation Skills
- Editing
- News conferences
- Speechwriting
- Interpersonal communications



Information Analysis

- Statistical analysis
- Survey research & design
- Performance metrics
- Performance measures
- Program evaluation
- Regression modeling

- Data quality
- QualityImprovementProcess design
- Customer surveys
- Customer focus
- Organizational assessments



Marketing

- Marketing training
- Market research
- Marketing plans
- Marketing tools (brochures, exhibits, videos, CD/ROMs)

- Special event planning & coordination
- Customer relationship management
- Graphic design contracting



Strategic Planning/ Quality Journey

- Strategic & performance planning
- Organizational design & effectiveness
- Performance management
- Performance improvement techniques
- Quality improvement applications



- Emerging Technology
- Market Ready Technology
- Innovations
- Research Results

- Deployment
- Workshops
- Conferences
- Demonstrations



Technical Assistance and Technology Deployment Reaching the Customer

Bringing tomorrow's solutions to today's transportation needs



Thank You!

Comments?

Questions?